

## Sun Dental Labs Terms & Policies

By signing or sending this RX Slip (or a substitute therefor) to Sun Dental Labs, I agree to abide by all the following terms and policies. Sun Dental Labs is not liable for incidental or consequential damages, including inconvenience, lost wages, chair time or pain and suffering.

### Terms

All statements must be paid in full by the 10th of the month in which the statement is prepared. Any amounts not paid will incur a 1.5% finance charge and the account will be placed on C.O.D. terms. All cases will be billed and payable in stages.

All cases and items sent remain the property of Sun Dental Labs until account is paid in full. A \$50.00 minimum will be charged on all returned checks. All disputes shall be governed by Florida law with venue in Pinellas County, with the prevailing party to recover all fees & expenses associated with case.

### What Is Covered?

1. Repair or replacement of appliance.

### What Is Not Covered?

1. Cash refund for prosthesis.
2. Cost incurred for removal or insertion.
3. Repairs resulting from accidents, neglect, abuse, failure of supportive tissue structures, improper adjustments or improper dental hygiene.
4. Incidental or consequential damage, including inconvenience, lost wages, chair time or pain and suffering.
5. Sun Dental Labs is not liable for any fixed prosthetic (over five units) or any removable prosthetic, that has not been appropriately fitted prior to process.
6. Repairs, relines, implant, immediate dentures, immediate partials and appliances partially fabricated or completely fabricated by another lab other than Sun Dental Labs, LLC.

## Conditions Of Warranty

1. Prosthesis must be inserted by a licensed, practicing dentist.
2. Patient must adhere to semi-annual dental maintenance (cleaning & exam) program, in the office of a licensed, practicing dentist.
3. Dental prosthetic must be returned with model work in order for credit to be issued.

**Warranty is for two years from delivery date. This warranty is in lieu of all other warranties, whether expressed or implied and may not be modified by any agent, employee, representative or distributor of Sun Dental Labs, LLC.**

## Sun Dental Labs Working Times

PORCELAIN FUSED TO METAL	7 BUSINESS DAYS
ALL-CERAMIC CROWNS	7 BUSINESS DAYS
COMPOSITES	7 BUSINESS DAYS
DENTURES AND PARTIALS	7 BUSINESS DAYS

## Shipping

Pick-up charges are \$5 per box. You may put as many cases as you wish into box.